

Dear Client,

August 26, 2016

An Important Update Regarding SmartSeries Billing Software

In 2011, QHR Technologies acquired the assets of Healthscreen Solutions, which included the SmartSeries billing platform. After five-years of supporting the software, we are now faced with a critical technology issue.

There are upcoming security changes to the MSP (Teleplan) Transmissions software. The SmartSeries software code is on an aging technology, and cannot meet new security requirements. As of **September 8, 2016**, SmartSeries will not be compatible to function correctly for Teleplan submissions.

IMPORTANT DATES:

September 2, 2016

Normal submission cut-off

September 7, 2016

Current submission process ends

September 8, 2016

New submission process required

October 1, 2016

Deadline for Accuro's special offer

What does this mean for you?

Immediately: Transmit your submissions daily as per normal and remember, the next cut-off is September 2, 2016. You can maintain current submission and remittances until September 7. After September 8, you will need to follow the new process.

You have two options:

1. Short-term: Continue using SmartSeries for billing and scheduling as you normally would.

Continue using SmartSeries for billing and scheduling as you normally would. For transmitting after September 8, 2016, you will need to run a SmartSeries update, which will be available on our website, **QHRtech.com**, the same day. There you will find install instructions and also instructions on how to transmit data and retrieve remittances using the SmartSeries at: **regenthealthcare.ca**



2. Long-term: Migrate to the MSP-Compatible Accuro®Billing Solution

Our Offer:

***The transfer to any new platform is a project and can take time, from the beginning of the process until you are on your new system.*

- ➔ **Special Promotional Offer:** Sign by October 1, 2016 and your migration fees to Accuro will be waived. In addition, we will maintain your current subscription rates for the next 12 months.

We want to ensure each of you has a plan in place to transfer off the SmartSeries software. If you have inquiries regarding switching over to Accuro, please contact us so we can understand your transition plan and assist with any challenges you are facing.

You can contact us by:

Phone: 1.866.454.4681

Email: transition@QHRtech.com

We are here to assist and support you in this process. Our team is ready to talk to you and ensure you select the very best option for your practice. Thank you for your trust and confidence. We hope you join our community of 30,000 users all across Canada.

Best Regards

QHR Team,
QHR Technologies Inc.

EMPOWERING PROVIDERS | CONNECTING PATIENTS

18 King Street East, Suite 1002
Toronto, ON M5C 1C4, Canada

1620 Dickson Avenue, Suite 300
Kelowna, BC V1Y 9Y2, Canada

1260 Hamilton Street, Suite 200
Vancouver, BC V6B 2S8, Canada

Accuro®EMR is developed by QHR Technologies

Our QHR team is ready to assist.
We hope you join our community of 30,000 users all across Canada.