

Moving SmartSeries v3 to a new computer

Files needed to download from our website www.regenthealthcare.ca

- SmartSeries – Copy the entire contents of \Smart to the new computer. A server or stand alone machine will contain \Smart\Tables where the a workstation will not have that sub-folder.
- Teleplan – On our download page go to SmartSeries Version 3 and then the following link [SmartSeries v3 WebXmit Installation only](#). This will install the Teleplan 4. As part of the process if they need a dial up connection they will be using for Teleplan4 then choose the dial up option and it will guide you through the dial up setup.
- One the new computer you will also require to install PCAnywhere for support. If you do not have an install for that, you can download it from our website. On the download page the last option is Custom programs and files download. Enter **pca121** as the password and click go and this will give you access to download PCAnywhere 12.1 host only version. If they are on high speed Internet run live update.

Transfer and update process

- Copy SmartSeries
 - Copy the smart folder from the old computer(s) to new. The folder could sit on the root unless client has other preferences.
 - Run the update downloaded from our website which will install Telepan4. Again if they require a dialup connection then if you choose the dialup option it will guide you through the dialup setup.
 - Create 2 shortcuts on the desktop.
 1. First shortcut is to the smart.exe in the smart folder, the path for the smart.exe shortcut has to be modified to read as follows:
c:\smart\smart.exe -t -cc:\smart\config.fpw. The start in folder is the same which is c:\smart\. The icons can be changed to anything however; the original program icon files are in the smart folder. There are 3 choices for smart icon files namely sc.ico, sc1.ico and sc2.ico
 2. The second shortcut is to index.exe and the path of the index.exe shortcut has to be c:\smart\index.exe -t. The icon file for index.exe for index.ico and is found in the Smart folder.
- Download and run WebXmit on the server box only as this is the only place they can send to MSP from
- Install PCAnywhere. If on high speed Internet connection this programme can be installed on any computer you want or you can install them on all the computers. If the client is using a telephone modem PCA must be installed on the computer where the telephone modem resides

Any further questions please call us at 604-515-7440 ex 1